Job Title: Tech Support/Captain

Location: AutismUp at the Golisano Autism Center, Rochester, New York

Hours: Part-time, afternoons, evenings and weekends

Position Summary: Provides direct instruction in technology-based programs that focus on computer/gaming skills and social-skills development. Ensures a high level of support, hospitality, and customer services to participants and their families. Provides technical support and will be highly involved in new game/technology development using computer network systems and multi-player gaming platforms.

Responsibilities: Responsible for individual goals and objectives of participants. Assists the AutismUp Facilitator in the social development and behavior management of participants. Assists with facilitating social interactions between participants in the program. Completes progress notes / metrics and other necessary documentation. Provides instruction involving programs that utilize technology and multi-player gaming platforms. Contributes to the development of new gaming and technology experiences for technology-based programming. Prepares and executes network gaming functions and technologies for assigned programs. Troubleshoots in-game networking/software situations or other technology malfunctions. Provides in-game assistance to participants (controls, mods, exploring new features, etc.).

Qualifications:
High School Diploma required, Bachelor’s Degree preferred. Previous experience working with individuals with developmental disabilities preferred. Must be proficient with computers, electronic gaming, and working with multi-player computer networks. Must have working knowledge of Minecraft.

Must be able to lift over 20lbs. and are physically able to maneuver safely throughout the Multi-Sensory Learning Environment

About the Organization: AutismUp is the leading 501(c)3 autism support organization in the Greater Rochester and surrounding areas. Founded in 2004, by a small group of parents of children with Autism Spectrum Disorder, AutismUp has grown to include more than 2,300 family and professional member households.

Our Mission: To support individuals with Autism Spectrum Disorder, and their families, by expanding and enhancing opportunities to improve quality of life. Parent perspective steers the direction of the organization, with the fiduciary guidance of our Board of Directors. Together, we are providing help for today, and hope for tomorrow.

How to Apply: Email inquiries and resumes to: HR@autismup.org

Equal Employment Opportunity Policy
AutismUp provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.